



Duplicate E-Ticket Itinerary, Receipt and Tax Invoice

This document contains your flight details. Please carry it with you during your trip as you may be required to present it. We recommend that you also retain a copy for your records. International passengers will need this information for Immigration, Customs, Airport Security checks and Duty Free purchases. Thank you for choosing to fly with us and we hope you enjoy your trip.

Your Booking Reference

4YNM6K

Your Details

Customer Name

Mr Daniel Mitchell

Frequent Flyer Number

Your Itinerary

Date	Flight Number	Departing	Arriving	Status	Check-In
→ 01 Nov 2008	QF577	Sydney 1200 Terminal 3 Domestic	Perth 1455 01 Nov 2008 Terminal 2	Economy Class Confirmed	Quickcheck self service kiosks are available at Sydney(T3), Melbourne, Brisbane, Canberra, Perth and Adelaide domestic airports
→					
→					

Your Receipt

Fare	\$328.59
Charges/Taxes	\$43.86
GST	\$37.25
Fare/Tax Total	\$409.70
Airport Levy	\$0.00

\$ Total Price \$409.70 AUD

Payment Details

Payment Type	Visa
Amount	\$409.70
Date	31 Oct 2008

\$ Total Balance \$409.70 AUD

E-Ticket Details

E-Ticket Number	081 2475742952
Date Issued	31 Oct 2008
Issued by	QANTAS AIRWAYS

Tax Information

Tax Invoice Issue Date 31 Oct 2008

Fare Restrictions

SPECIAL CONDITIONS APPLY

Important Information: Fees [may apply to some bookings] for booking changes, ticket reissues and consultant-assisted services. Details of fees are available at qantas.com. Your latest flight details are always available online at qantas.com/yourbooking.



Qantas Group check-in times		International Terminal	Domestic Terminal
Australian and New Zealand terminals**		QF 001 – 399	QF 400 and above
International First / Business		60 minutes before departure	N/A
International Economy / Premium Economy		90 minutes before departure	N/A
Domestic Business / Economy		60 minutes before departure	45 minutes before departure*
Jetstar codeshare services		Check in opens 3 hours before departure. Check in closes 60 mins before departure.	Check in opens 2 hours before departure. Check in closes 30 mins before departure.

*A 30 minute check-in applies if you have carry on baggage only. Boarding will commence 20 minutes prior to departure. ** Please check with the local Qantas office for check-in time at all non-Australian/New Zealand ports

Qantas Group Carry On Baggage Allowances (except infants)		
Route	Piece Allowances and Dimensions	Weight Allowance
Australian and New Zealand Domestic	All classes: 2 x 105cm (41in) bags or 1 x 105cm (41in) bag plus 1 x 185cm (62in) non rigid garment bag or 1 x 115cm (45in) bag	7kg (15lbs) per piece
All Dash aircrafts	1 x 105cm (41in) bag	4kg (9lbs) per piece
Jetstar codeshare services	1 x 105cm (41in) bag plus 1 small item (laptop or handbag or coat or suit pack)	7kg (15lbs)
All International Routes	First/Business/Premium Economy: 2 x 115cm (45in) bags or 1 x 115cm (45in) bag plus 1 x 185cm (62in) non rigid garment bag Economy: 1 x 115cm (45in) bag or 1 x 185cm (62in) non rigid garment bag	7kg (15lbs) per piece

Qantas Group Checked Baggage Allowances (except infants*) No single item may exceed 32kg in weight		
Route	Piece Allowances and Dimensions	Weight Allowance
Australian Domestic	Business: 3 pieces Economy: 1 piece	32kg (70lbs) per piece
All Dash aircrafts (excluding travel to/from Lord Howe Island)^	Economy: 1 piece Total dimensions* of each piece must not exceed 140cm (54in)	20kg (44lbs) total
Jetstar codeshare services		20kg (44lbs) total
New Zealand Domestic		Economy: 20kg (44lbs) +Infants: 10kg (22lbs)
Travel To/From USA, US Territories, Tahiti, South America and Canada via the Pacific	First: 2 pieces Total dimensions* of each piece must not exceed 158cm (62in) Business/Economy/Premium Economy: 2 pieces Total dimensions of the 2 pieces must not exceed 270cm (106in) with 1 piece not exceeding 158cm (62in) +Infants: 1 piece, total dimensions must not exceed 115cm (45in)	32kg (70lbs) per piece
All other International routes		First: 40kg (88lbs) Business: 30kg (66lbs) Economy/Premium Economy: 20kg (44lbs) +Infants: 10kg (22lbs)

*Total dimensions are measured by adding together the height, width and depth of the bag. *Infants- under 2 years of age for Australian domestic, New Zealand domestic and international travel

^Weight allowance for travel to/from Lord Howe Island is a total of 14kg (30lbs) per person.

Enhanced Security Screening – Liquids, aerosols and gels

Enhanced security measures apply to and from Australia and on domestic sectors of international flights within Australia. Similar or more restrictive measures may apply for other countries. If you want to take liquids, aerosols or gels through the screening point, make sure:

- each item is 100ml or less;
- all items fit comfortably in a transparent resealable 1 litre plastic bag (only 1 bag per person is allowed)

Exceptions: Prescription and non-prescription medicines and baby products that you need for the flight, but please note:

- proof of need may be required, and
- additional security checks may be performed

Note – Duty Free items: Duty free liquids, aerosols and gels not exceeding 100ml per item may be taken onboard in your transparent resealable 1 litre plastic bag. Government screening requirements vary between countries around the world, and duty free liquids, aerosols and gels which exceed 100ml may not always be permitted through a screening point at all airports on your journey. If your journey includes a flight with a transit stop or a transfer to an onward connecting flight, you may be required to take these items through the transit or transfer screening points where you may be required to surrender the item, and it will not be returned to you.

Qantas recommends that you visit www.dotars.gov.au or qantas.com for more information.

Photo ID at Check-in

If you are travelling on an international flight, your passport and relevant documents will be required. For domestic flights in Australia and New Zealand (flights QF400 and above), you must be able to produce identification, such as your driver's licence, Qantas booking reference, Qantas Frequent Flyer card, Qantas Club card or credit card used for the ticket purchased. For domestic flights departing from an international terminal (flights QF001-399), you may be required to produce photo identification.

Sharp objects or cutting implements

The following items must be placed in your checked baggage:

- all knives, sharp objects or cutting implements of any kind and any length, wether of metal or other material (including, but not limited to paper knives, carpet knives, box cutters, letter openers, scissors of any kind, tradesman's tools, screwdrivers, corkscrews and darts).
- knitting needles, and
- sporting goods (including, without limitation, sporting bats, billiards/snooker/pool cues, catapults)

If these items are carried in your cabin baggage or on your person you will be required to surrender the item/s at the security screening point and it will not be returned to you.

Exception – Hypodermic Needles: Refer to qantas.com or call your local Qantas office for information.

Qantas Privacy Notice

Qantas collects information about you (including health information where necessary) to provide products and services to you, process your travel arrangements, facilitate your participation in the loyalty programs of Qantas and other organisations, conduct marketing activities and market research.

If the information is not provided Qantas may not be able to provide the service requested. Qantas may disclose your personal information to its related companies, other carriers, travel service providers, organisations which provide services to Qantas such as collecting commissions (more details in our Privacy Statement on qantas.com), your employer if you are travelling on a ticket provided through your employer's corporate travel agreement with Qantas, various law enforcement agencies and governments around the world for security, customs and immigration purposes. You may gain access to the information Qantas holds about you by contacting Qantas Customer Care in writing at Level 5, Building A, 203 Coward Street, Mascot NSW 2020, Australia.

Key Conditions of Carriage

Carriage is subject to Qantas' full Conditions of Carriage at qantas.com/carriage.

Some key conditions:

TRAVEL DOCUMENTS: It is your responsibility to comply with the requirements of the country to which you travel (for example, passports and visas). Your contact details (for example, destination accommodation arrangements), and your fingerprints and/or photograph may be required before entry into a foreign country.

CHECK-IN: Deadlines apply and you may be refused carriage if you are late. View Qantas' check-in times at qantas.com/checkintimes.

OVERSALE – DENIED BOARDING: If you are denied boarding because your carrier has oversold an international flight on which you are booked, you may be entitled to compensation in accordance with applicable regulations (for example, in the EU or USA), or carrier's policy. When required by applicable law or regulation, the carrier must solicit volunteers before anyone is denied boarding involuntarily. For Qantas' policy - ask at our international check-in counters.

INSURANCE: Travel insurance is recommended.

LIABILITY LIMITS: If your journey involves a stop in a country different from that of departure, then the Montreal Convention or the Warsaw Convention may govern and limit the liability of all airlines for death or personal injury and in respect of loss of or damage to baggage, as follows:

International	Warsaw (limits are per person)	Montreal (limits are per person)
Death and bodily injury	Qantas has waived its liability limits	No financial limit
Checked baggage*	250 francs/kg (approx. A\$30 / US\$25)	Special Drawing Rights (SDRs) 1,000 max. (approx. A\$1,800 / US\$1500)
Carry-on baggage (carrier fault)	5,000 francs max. (approx. A\$500 / US\$400)	

*Higher baggage limits: If your baggage is of greater value than these limits, you may tell us at check-in and make a special declaration and pay a fee, or ensure you are fully insured.

Delay: For damage occasioned by delay to your journey, where the Montreal Convention applies, the limit of liability is 4,150 SDRs (approx. A\$7,500 / US\$6,000) per passenger in most cases. Where the Warsaw Convention applies, the carrier may be liable for damage occasioned by delay, subject to the Convention limit.

Defences: The Conventions provide certain defences to liability on which we may rely in some circumstances. For further information read the Liability section at qantas.com/carriage.

Domestic (no inter-national sectors on itinerary)	Australia (limits are per person)	New Zealand (limits are per person)
Death and bodily injury	A\$500,000	Refer to ^
Checked baggage	A\$1,600	NZ\$1,500 per unit of baggage damaged or lost
Carry-on baggage	A\$160	No liability except to extent our fault.
Delay	Your rights are limited by Qantas' Conditions of Carriage subject, in New Zealand, to rights under the Civil Aviation Act 1990.	

^Claims in New Zealand courts for damages arising directly or indirectly out of personal injury or death of a passenger may be barred in accordance with the Injury Prevention, Rehabilitation, and Compensation Act (NZ) 2001 and we are not liable for loss or damage to carry-on baggage subject to your rights under the Consumer Guarantees Act 1993.

OTHER LIABILITY EXCLUDED: Except as established by law or by Qantas' Conditions of Carriage, Qantas has no further liability to any party.

BAGGAGE - GENERAL: Comply with your carrier's baggage allowances and do **not** include fragile or perishable articles, precious metals, jewellery, money, rare items, business papers or other important documents or valuables (including cameras and electronic equipment) in your checked baggage. For Qantas' baggage allowances visit qantas.com/baggage.

DELAYS AND CANCELLATION: If travelling on Qantas, we will use all reasonable efforts to depart on time, but we do not guarantee flight times. If your flight is delayed or cancelled, you may in some circumstances be entitled to assistance and/or compensation depending on your journey and applicable law.

SEATING: Qantas does not guarantee you any particular seat even if your reservation is confirmed.

SPECIAL ASSISTANCE: Qantas requires advance notice for some accommodations that passengers with disabilities may need, and passengers with disabilities may need to check in earlier than other passengers. For details, visit qantas.com/fitness.

CHARGES AND TAXES: The charges, surcharges and taxes included in your fare or shown separately on your ticket may not be levied by a government authority but may be airport operator or carrier imposed. Details can be provided by your travel consultant. For tickets issued in the United States, government levied taxes and fees collected by Qantas may be listed separately from your fare.

OTHER CARRIERS/NON-AIRLINE TRANSPORT: If Qantas issues a ticket or itinerary/receipt or checks baggage for carriage on another carrier, it does so only as agent for the other carrier and their conditions of carriage will apply to those services. The air carrier's conditions of carriage do not apply to any non-airline travel included in your booking. The operator's conditions of carriage may significantly limit or exclude liability. Ask your travel consultant for details.

TIME LIMIT FOR ACTION: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft or from the date on which the aircraft ought to have arrived.

BAGGAGE CLAIMS: There are time limits within which a claim must be made in writing to your carrier in circumstances of loss, damage or delay of your baggage. Some limits are as short as three days. Check with your carrier's Baggage Claims.

PRIVACY: Our privacy statement is available at qantas.com/privacy.

DANGEROUS GOODS: For safety reasons, dangerous articles must not be packed in checked or carry-on baggage. Prohibited articles include but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidising materials, poisons, infectious substances, and briefcases with installed alarm devices.